



RETURNS & EXCHANGES POLICY

RETURN/REFUND:

Omm FIT does not refund or accept returned items.

Please ensure you refer to our sizing chart prior to purchasing your item(s) to ensure you order the correct item.

EXCHANGE:

Omm FIT will exchange an item(s) as long as the following conditions have been met:

- a) Item(s) must be returned for exchange within 30 days of purchase date;
- b) Item(s) must not be worn, washed or used in any way;
- c) Item(s) must still have the original tags attached; and
- d) Item(s) must still be in the original packaging.

If requesting an exchange, please note you are responsible for return postage costs and please ensure you include a self-addressed prepaid/stamped satchel in the parcel.

Omm FIT reserves the right not to exchange an item if the above conditions have not been met.

FAULT, ERROR or DAMAGE:

If in the event of a Fault, Error or Damage in transit Omm FIT will cover the cost of return postage, and exchange the item. Omm FIT will also cover the postage to have the correct item sent back to you.

If you have received a Faulty, Incorrect or Damaged item please contact us (email below) as soon as possible so we can assist you through the exchange process and resolve the issue as soon as possible. In order to assist the exchange process, you may be required to send us images of the damage, defect or fault for preliminary assessment.

GET IN TOUCH:

If you have any questions, comments, feedback, or issues with regard to the features, care or quality of an item, please contact us at:

raitken13@bigpond.com

THANK YOU